



The Leading Edge in EMI Shielding Technology

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1/28/11

To: Pasco Iron & Metal
Matt Goldman & Phil Corcoran

From: Leader Tech, Inc.
Kristi Bisbee & Jim Perry

Matt & Phil,

We wanted to let you know how pleased we are with your services, prices and assistance with every challenge we have thrown at you. Your company always provides us with quick pick up when we call and every person from PIM that we have encountered in the past 6 months has been helpful, pleasant and efficient.

Additionally, you should know that at our FY Management Review for 2010 recently, our Controller and President along with the other business unit leaders were pleasantly surprised to see the 45% increase in our scrap income since switching to your company.

We know we can trust that we are being paid for what you pick up because you provide specific and detailed information with our payment and we receive our checks promptly.

This partnership that we are building with you is such a help, as we depend on professional services to provide what we need, when we need it and we are so glad we can count on your employees to give us that!

Sincerely,

Kristi Bisbee
Quality Systems Manager

Jim Perry
Maintenance Supervisor

